The attached document entitled “Instructions for Bid Submissions” is incorporated into and forms a part of this Invitation to Bid.

Bidder Agrees to Comply with All Conditions Shown on this Form and Attached Terms and Conditions. FAILURE TO MANUALLY SIGN MAY DISQUALIFY BID.

Texas Vendor ID or FEI No.

Company Name

Address

City State Zip

Phone Number Fax Number

Contact Name

Vendor’s Internal Reference Number, if Applicable

Ship To:

ITS Warehouse
304 E 24TH ST
SER 222
AUSTIN TX 78712

CHECK APPLICABLE F.O.B. DESIGNATION BELOW:

( ) F.O.B. Destination (Preferred)

( ) F.O.B. Shipping Point

DELIVERY TIME: ________________ CALENDAR DAYS

(Ability to make early delivery may determine award.)

TERMS OF PAYMENT FOR THE STATE OF TEXAS ARE NET 30. PLEASE QUOTE ANY DISCOUNTS FOR EARLY PAYMENT.

BID TOTAL (INCLUDE FREIGHT): ________________________

For Additional Information Contact Buyer:

Celina Mercado 512-471-2856

If an award is made based on this request, the purchase order to the successful vendor shall be issued under and governed by The University of Texas at Austin's terms and conditions which may be viewed at https://utexas.app.box.com/v/order-terms-1 Orders issued on federal funds are subject to additional University terms and conditions. Any additional terms and conditions, or additional agreements, attached to the vendor's response to this request will not be considered unless specifically referenced on our request form, and are then subject to review and acceptance or rejection by The University. Additional terms and conditions or agreements may result in disqualification of response.

(CONTINUED)
The University of Texas prefers to email purchase orders directly to vendors. If you are able to accept a purchase order by email, please note the appropriate email address below:

_____________________________@_____________________________

TO DOWNLOAD THE COMPLETE BID PACKET, INCLUDING THE SAMPLE SERVICES AGREEMENT, GO TO THE TEXAS COMPTROLLER OF PUBLIC ACCOUNTS ELECTRONIC STATE BUSINESS DAILY (ESBD), AT:

HTTP://WWW.TXSMARTBUY.COM/SP

UNDER "SOLICITATION ID NUMBER", TYPE: 01802166-MPCFM

THEN CLICK "SEARCH"

THE INDIVIDUAL LISTED BELOW MAY BE CONTACTED FOR CLARIFICATION OF THE SPECIFICATIONS. BIDDERS SHOULD DIRECT ALL QUESTIONS, IN WRITING, TO THE FOLLOWING UNIVERSITY PURCHASING OFFICE CONTACT:

CELINA MERCADO; C.MERCADO@AUSTIN.UTEXAS.EDU

BID RESPONSES MAY BE MAILED OR HAND DELIVERED TO THE UT AUSTIN PURCHASING OFFICE. INDICATE THE ITB NUMBER "01901001-MPCFM" ON THE OUTSIDE OF THE BID SUBMISSION.

1616 GUADALUPE ST.
UTA BUILDING, SUITE 3.302
AUSTIN, TX 78701

NOTE: FAXED OR EMAILED BIDS WILL NOT BE ACCEPTED.

THE UNIVERSITY OF TEXAS AT AUSTIN ("UNIVERSITY") ON BEHALF OF INFORMATION TECHNOLOGY SERVICES NETWORKING ("ITS") REQUESTS BIDS IN RESPONSE TO THIS INVITATION TO BID ("ITB") NO. 01801942-MPCFM FROM QUALIFIED AND EXPERIENCED VENDORS ("BIDDER") TO PROVIDE GENBAND CARE HARDWARE AND SOFTWARE MAINTENANCE SUPPORT FOR THE UNIVERSITY'S VOIP TELEPHONE SYSTEM.

THE UNIVERSITY EXPECTS TO ENTER INTO A SERVICES AGREEMENT ("CONTRACT") FOR SERVICES WITH THE SUCCESSFUL BIDDER ("CONTRACTOR"). THE CONTRACT SHALL BE EFFECTIVE NOVEMBER 01, 2018 OR THE DATE THE AGREEMENT IS FULLY EXECUTED BY BOTH PARTIES ("EFFECTIVE DATE") AND WILL BE EFFECTIVE FOR ONE (1) YEAR. THE UNIVERSITY RESERVES THE OPTION TO RENEW THE RESULTING CONTRACT FOR TWO (2) ADDITIONAL ONE-YEAR PERIODS, UPON MUTUAL WRITTEN AGREEMENT BY BOTH PARTIES ("EFFECTIVE DATE") AND WILL BE EFFECTIVE FOR ONE (1) YEAR. THE UNIVERSITY RESERVES THE OPTION TO RENEW THE RESULTING CONTRACT FOR TWO (2) ADDITIONAL ONE-YEAR PERIODS, UPON MUTUAL WRITTEN AGREEMENT BY BOTH PARTIES. THE RESULTING AGREEMENT MAY BE SUBJECT TO CANCELLATION WITH THIRTY (30) DAYS WRITTEN NOTICE. AN INCREASE IN EACH LINE ITEM RATE (NOT TO EXCEED 2%) MAY BE NEGOTIATED FOR RENEWAL PERIODS. ANY REQUESTED ESCALATION MUST BE BASED ON LOCAL ECONOMIC CONDITIONS AND/OR CHANGES IN THE REGIONAL CONSUMER PRICE INDEX. THE UNIVERSITY WILL CONSIDER PAST PERFORMANCE WHEN EVALUATING THE REQUEST.

RENEWAL OF THE CONTRACT WILL BE DEPENDENT ON SUCCESSFUL NEGOTIATIONS BETWEEN THE UNIVERSITY AND THE CONTRACTOR PRIOR TO CONTRACT EXPIRATION.

***PLEASE NOTE***

THE COVERAGE TERM FOR THIS SUPPORT WILL BE NOVEMBER 1, 2018 THROUGH OCTOBER 31, 2019.

***NO SUBSTITUTIONS***

(CONTINUED)
EXACT MANUFACTURER AND MODEL IS REQUIRED WITH NO SUBSTITUTIONS.

BIDDER TO PROVIDE PRICING FOR THE FOLLOWING LINE ITEMS:

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DESCRIPTION</th>
<th>QUANTITY</th>
<th>UNIT</th>
<th>UNIT PRICE</th>
<th>EXTENSION</th>
</tr>
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<tbody>
<tr>
<td>208-40</td>
<td>PART# GBC-HW5ER-RTFR-SANDRMS; GENBANDCARE RTF REPAIR SUPPORT SANDYBRIDGE RMS SERVER</td>
<td>24</td>
<td>months</td>
<td></td>
<td></td>
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<tr>
<td>2</td>
<td>PART# GBC-SER-APP-EXPERIUS; GENBANDCARE APPLICATION SUPPORT EXPERIUS (PRODUCTION)</td>
<td>12</td>
<td>months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>208-40</td>
<td>PART# GBC-SER-APP-EXPERIUS; GENBANDCARE APPLICATION SUPPORT EXPERIUS (LAB)</td>
<td>12</td>
<td>months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>PART# GBC-SER-360U-EXP; GENBANDCARE 360U SOFTWARE UPGRADE SERVICE FOR EXPERIUS</td>
<td>24</td>
<td>months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>PART# GBC-SER-APP-EXPERIUSIMM; GENBANDCARE APPLICATION SUPPORT EXPERIUS INTELLIGENT MESSAGING MANAGER</td>
<td>12</td>
<td>months</td>
<td></td>
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<tr>
<td>6</td>
<td>PART# GBC-SER-360U-IMM; GENBANDCARE 360U SOFTWARE UPGRADE SERVICE FOR IMM</td>
<td>12</td>
<td>months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>PART# GBC-SER-APP-GENVIEW-PORTAL; GENBANDCARE FOR GENVIEW PROVISION AND PORTAL</td>
<td>12</td>
<td>months</td>
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<tr>
<td>8</td>
<td>PART# GBC-SER-APP-S3; GENBANDCARE APPLICATION SUPPORT S3</td>
<td>12</td>
<td>months</td>
<td></td>
<td></td>
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<tr>
<td>9</td>
<td>PART# GBC-SER-RTFR-MG3200_16; GENBANDCARE RTF REPAIR SUPPORT MG3200 16 SPAN</td>
<td>24</td>
<td>months</td>
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<tr>
<td>10</td>
<td>PART# GBC-SVC-ADVR-SR2330; GENBANDCARE 3PP ADV REPAIR AVAYA SR2330</td>
<td>24</td>
<td>months</td>
<td></td>
<td></td>
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<tr>
<td>11</td>
<td>PART# GBC-SER-APP-GENCOM; GENBANDCARE APPLICATION SUPPORT GENCOM</td>
<td>12</td>
<td>months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>PART# GBC-SER-RTFR-QUANTIX; GENBANDCARE WITH RETURN TO FACTORY REPAIR FOR QUANTIX (HA PRODUCTION)</td>
<td>24</td>
<td>months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>PART# GBC-SER-RTFR-QUANTIX; GENBANDCARE WITH RETURN TO FACTORY REPAIR FOR QUANTIX (SA LAB)</td>
<td>12</td>
<td>months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>PART# GBC-SER-360U-SBC; GENBANDCARE 360U SOFTWARE UPGRADE SERVICE FOR SBC 10, 20, 21,50, S3, RSM</td>
<td>36</td>
<td>months</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(CONTINUED)
NOTE: ONE (1) YEAR SUPPORT FOR THREE (3) UNITS

BID SUBMITTAL CHECKLIST

EACH BIDDER MUST SUBMIT THE FOLLOWING WITH THEIR BID:

A) SIGNED AND COMPLETED UNIVERSITY BID INVITATION FORM.

NOTE: UNIVERSITY BID INVITATION FORM MUST BE SIGNED IN PEN. DIGITAL SIGNATURES ON THE BID FORM ARE NOT ALLOWED. BIDDER MUST ENTER THE UNIT PRICE AND EXTENSION TOTAL ON THE BID FORM. FAILURE TO SUBMIT THE ITEMS LISTED ABOVE MAY RESULT IN DISQUALIFICATION OF THE VENDOR'S BID.
INSTRUCTIONS FOR BID SUBMISSIONS

All bid responses must be submitted, in person or by carrier, to the following address:
   The University of Texas at Austin – Purchasing Office
   1616 Guadalupe St.
   UTA Building, Suite 3.302
   Austin, TX  78701

Vendors hand delivering a response can find information about parking options at http://parking.utexas.edu/maps/images/visitor-map-1617.pdf. The Purchasing Office is located on the third floor of the University Administration Building (UTA), Suite 3.302. There is no charge for parking 0-30 minutes inside the Guadalupe Garage (GUG). Entrance to the garage is on 17th Street.

Bid Terms and Conditions are online at: https://utexas.app.box.com/v/bid-terms