

# **Dina Inman Ramgolam, Ph.D.**

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## **EDUCATION**

University of Texas Austin	Ph. D. Communication Studies ( <i>Organizational Communication emphasis</i> ) August 2012 <i>Time and Technical Impressions: Exploring the Relationships Between Organizational Members' Experience of Time, Impression Management Behaviors and Communication Practices Via Workplace Technologies</i> Directed by Dawna I. Ballard (advisor)
University of Texas Austin	M.A. Communication Studies ( <i>Organizational Communication emphasis</i> ) May 2007 <i>Virtual Work Practices and the Experience of Time</i> Directed by Dawna I. Ballard (advisor) and Loril M. Gossett (reader)
University of Texas San Antonio	B.A. Speech Communication December 2001

## **TEACHING EXPERIENCE**

Teaching Assistant of the Year. *UT Austin, Department of Communication Studies.* 2007-2008.

### *Lecturer:*

### *Assistant Instructor:*

Spring 2012: Communication Studies 306M: Professional Communication (Business Section)  
Fall 2011: Communication Studies 306M: Professional Communication  
Fall 2010: Communication Studies 313M: Organizational Communication  
Spring 2010: Communication Studies 313M: Organizational Communication  
Fall 2009: Communication Studies 313M: Organizational Communication  
Spring 2009: Communication Studies 306M: Professional Communication

### *Teaching Assistant/Associate:*

Spring 2008: Communication Studies 367: Stories of Leadership  
Fall 2007: Communication Studies 371L: Control and Motivation in Organizations  
Fall 2007: Communication Studies 370K: Internship in Communication Studies

**\*\* Writing component classes include: *Control and Motivation in Organizations, Organizational Communication and Stories of Leadership.***

## **RESEARCH EXPERIENCE**

### **UNIVERSITY OF TEXAS – Austin TX**

**2015-Present**

*Project Manager & Research Scientist* Project manager and research scientist for a funded study awarded to the Moody College of Communication (Principle Investigator: Dr. Dawna I. Ballard). As the project manager, I work directly with the research team and the study's sponsor—The Children's Advocacy Centers of Texas, Inc. (CACTX). The purpose for the study is to conduct a program evaluation and provide best practice recommendations for effective team communication. My duties include:

- Created 15-month project timeline with milestones.
- Manage research project timeline to ensure on-time completion. To-date, all work tasks and phases have met milestones and deadlines.
- Wrote IRB proposal for the study.
- Conduct and manage data gathering process (e.g., schedule and moderate 25 focus group sessions; distribute 1,000 study questionnaires; developed protocols and survey instrument;).
- Maintain constant communication with study sponsor and study participants (e.g., help facilitate weekly status conference calls; timely and professional email correspondence).
- Work with faculty and graduate researcher to ensure individual work contributions remain within project scope.
- Help to craft and write preliminary and final research reports.
- Create innovative tools based on research findings for CACTX training purposes.

### **UNIVERSITY OF TEXAS – Austin TX**

**2013-2015**

*Director of Projects* Project manager for the Center for Identity at the University of Texas at Austin. Managed the Center's funded research projects including a \$5 million appropriation from the Texas State Legislature. Key responsibilities were:

- Defined the project scope with a detailed task structure and milestones.
- Interviewed, hired, and managed a team of 17; including writers, graduate and post-doctoral researchers, visual designers, a marketing and public relation specialist.
- Sought out, hired four external business vendors (e.g., Website company, two public relations firms, and a marketing expert). Maintained on-going communication with these vendors to make sure work was done correctly and on time.
- Developed research project reports and presented these updates to the Center's board members and project sponsor, previous Comptroller, Susan Combs.
- Identified and developed new relationships with potential business partners at various networking events to help create opportunities for new research projects.
- Worked with faculty from diverse disciplines to ensure research project deliverables.

### **UNIVERSITY OF TEXAS – Austin TX**

**2007-2012**

*Project Manager/Research Assistant.* Project manager for two funded studies. The first study, which lasted from 2007-2012, focused on spatiotemporality as it relates to mobile technology. The second study, conducted from 2010-2012, explored identity factors that potentially lead football players to endure long working hours and imbalances with other personal responsibilities, while dealing with the constant threat of injuries (e.g., concussions). For each study, I conducted the following:

- Developed research design, data gathering procedures, helped write and submit research proposals to university IRB.
- Identified and defined the purpose and goals for the research team, as well as devised project action plans for each team member, including the delegation of research methods, tasks and procedures.
- Helped execute project plans by effectively managing students to accomplish tasks, addressed concerns and challenges while keeping the team informed on all matters related to the project's progress.
- Led multiple meetings with faculty head and research team to ensure project objectives were on track.
- Helped consolidated research and synthesized findings for Dr. Ballard, leading to a co-authored final research paper.

## **PUBLICATIONS**

Cho, J., Inman Ramgolam, D., Schaefer, K. M., Sandlin, A. N. (2011). The rate and delay in overload: An investigation of communication overload and channel synchronicity on identification and job satisfaction. *Journal of Applied Communication Research*, 39, 38-54.

Ballard, D. I., Ramgolam, D. I., & Solomon Gray, E. (in press). The spatiotemporality of interaction work. In D. I. Ballard and M. S. McGlone (Eds.), *Work pressures: New agendas in communication*. New York: Rutledge.

Ballard, D. I. & Inman-Ramgolam, D.I. Connecting through Smartphones and open doors: A spatiotemporal framework of communication technologies. Manuscript under revision for submission to *Time & Society*.

Ramgolam, D. I., Dailey, S., & Ballard, D. I. Over-time validation of the temporal experience scale. Manuscript in progress.

## **CONFERENCE PAPERS**

Cho, J., Inman Ramgolam, D., Schaefer, K., Sandlin, A. (2009, November). Are you overloaded: An investigation of communication overload and channel synchronicity on identification and job satisfaction. Top paper presented at the annual meeting of the National Communication Association, Chicago, IL.

Ballard, D. I., & Ramgolam, D. I. (2009, November). Connecting through Smartphones and open doors: A spatiotemporal framework of communication technologies at work. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.

Ballard, D. I., & Inman Ramgolam, D. (2008, May). Communication, connection, and connectivity: Mobile communication and human temporality. Paper to be presented at the annual meeting of the International Communication Association, Montreal, Canada.

Inman Ramgolam, D. D., & Ballard, D. I. (2007, November). *The meanings and meaningfulness of virtual work practices*. Paper to be presented at the annual meeting of the National Communication Association, Chicago, IL.

Koschmann, M., Moore, M., Inman, D., & Crecente, E. (2006, November). Exploring cross-divisional communication. Paper presented at the annual meeting of the National Communication Association, San Antonio, Texas.

### **SERVICE**

Committee Member, *Organizational Communication Faculty Search Committee*, UT Austin, Department of Communication Studies. 2011-2012.

Treasurer for CommSGC (Communication Studies Graduate Council), UT Austin, Department of Communication Studies. Fall 2006 – Spring 2008.

Graduate Student Mentor, *Intellectual Entrepreneurship Program*, UT Austin (2006-2007).

### **FELLOWSHIPS**

Fall 2005 – Spring 2006 Awarded to the South Texas Fellowship Program

### **PROFESSIONAL MEMBERSHIPS**

International Communication Association (ICA)

National Communication Association (NCA)

Project Management Institute (PMI)